

SEND FULLY EXECUTED ORIGINAL TO:

**SHASTA CO. CLERK OF THE BOARD**  
1450 Court Street, Suite 308B  
Redding, CA 96001

# CalSAWS

Fl



## County Purchase SH-01-2025

Shasta County – GA/GR Automated Solution

February 26, 2025

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# Shasta County Purchase SH-01-2025 GA/GR Automated Solution

## 1 OVERVIEW

Pursuant to Section 8 of CalSAWS Maintenance & Enhancements Agreement effective February 1, 2025 (the "Agreement") between CalSAWS Consortium and Deloitte Consulting LLP ("Deloitte Consulting"), Shasta County ("County") has requested to implement the new General Assistance/General Relief ("GA/GR") Automated Solution County-specific program, as further described in this County order form (the "County Purchase").

## 2 SCOPE

The County identified a business need for Deloitte Consulting to implement the new GA/GR Automated Solution County-specific program rules to align with the County's updated policy. This County Purchase describes the one-time Regulatory and Administrative ("R&A") Change Budget Services for Deloitte Consulting to provide technical consulting support to help design and build the requested changes to align with the County's current policies and business needs of the GR program documented in the JIRA SCR, CA-263020. The one-time R&A Change Budget Services include up to 1,165 hours to assist the County with the following:

Table 1: Scope

NUMBER	DESCRIPTION
1	Execute the General Conversion Database ("DB") script (created using common System Change Request ("SCR") CA-284418) to close existing active GR Managed programs and create the corresponding GA/GR Automated Solution program in Pending status. Note: The required data collection information for running Eligibility Determination and Benefits Calculation ("EDBC") must be updated separately by the program worker.
2	Update the existing Period of Ineligibility ("POI") calculation logic as follows: <ul style="list-style-type: none"> <li>Calculate POI months using the formula below:  <math display="block">\text{POI Months} = (\text{Total Transferred Income} + \text{Total Transferred Property}) / (\text{Grant Amount for Assistance Unit ("AU") size} \times 100).</math> </li> <li>Round down the calculated POI months above, truncating any value after the decimal.</li> </ul>
3	Update the System functionality to deny GA/GR program participants who have been in the below facilities for more than thirty (30) days during the intake process. The number of days will be calculated from the facility entry date to the Begin Date of Aid ("BDA") date.



NUMBER	DESCRIPTION
	<ul style="list-style-type: none"> <li>• Correctional Facility,</li> <li>• Drug and Alcohol Treatment Private Funding,</li> <li>• Group Home,</li> <li>• Jail,</li> <li>• Juvenile Detention Facility,</li> <li>• Licensed Facility,</li> <li>• Prison,</li> <li>• Private Medical Institution,</li> <li>• Private Mental Facility,</li> <li>• Public Medical Institution,</li> <li>• Public Mental Facility,</li> <li>• Residential Shelter,</li> <li>• Sober Living, or</li> <li>• Transitional Housing.</li> </ul>
4	<p>Update the GA/GR functionality to calculate vehicle property for GA/GR program participants as follows:</p> <ol style="list-style-type: none"> <li>1. Single Vehicle: <ol style="list-style-type: none"> <li>a. If the participant owns only one vehicle, exempt its value from the resource calculation.</li> </ol> </li> <li>2. Multiple Vehicle: <ol style="list-style-type: none"> <li>a. Exempt the vehicle with the highest value.</li> <li>b. Include the values of all remaining vehicles in the calculation for the vehicle property test (combined vehicle resource limit of \$300).</li> </ol> </li> </ol>
5	<p>Add and activate the following administrative rules for the County to be used in the GA/GR functionality:</p> <ul style="list-style-type: none"> <li>• Earned Income – Shasta, and</li> <li>• Non-Compliance – Shasta.</li> </ul>
6	<p>Implement the following new Notice of Action ("NOA") functionalities:</p> <ol style="list-style-type: none"> <li>a. Automatically trigger the Income Report DSS 5068 (monthly report for the County).</li> <li>b. Enable the following forms to be created manually: <ul style="list-style-type: none"> <li>▪ DSS 5086 - General Assistance CalFresh Employment and Training ("CFET") Information Flyer,</li> <li>▪ DSS 6083 - General Assistance Lien, and</li> <li>▪ DSS 5101 - Physician Statement of Incapacity.</li> </ul> </li> </ol>
7	<p>Retain all existing functionalities of the GA/GR Automated Solution program from the CalSAWS System in the proposed solution for the County, unless otherwise specified in this County Purchase Order.</p>

This County Purchase of 1,165 hours also includes up to 150 hours for administration of the County Purchase Order. This includes the management of the County Purchase work plan, coordination with CalSAWS teams and the County, tracking of the County Purchase progress, and providing status updates.



### 3 ASSUMPTIONS

The assumptions for this County Purchase are as follows:

Table 2: Assumptions

NUMBER	DESCRIPTION
1	The charges set forth in Section 5 below (the "Total Charges") are based on the scope of work outlined in this County Purchase. Any changes in scope must be mutually agreed upon by Deloitte Consulting LLP and the County in writing and may result in additional charges. These additional charges will be executed as a revision to this County Purchase.
2	<p>One-time R&amp;A Change Budget Services will be worked and invoiced on a time and materials ("T&amp;M") basis up to a maximum of 1,165 hours estimated to commence upon approval of this County Purchase. Invoices for such charges will be submitted to the Consortium monthly in arrears, and the Consortium will, in turn, invoice the County. The County will be invoiced for actual hours worked.</p> <ul style="list-style-type: none"> <li>• If the County requests more hours, a revision to this County Purchase would be required.</li> <li>• Deloitte Consulting LLP and the County will monitor the hours for R&amp;A Change Budget Services and discuss the addition of more hours with the County if necessary. Any additional hours required for R&amp;A Change Budget Services would result in additional charges in a revision to this County Purchase.</li> </ul>
3	<p>Deloitte Consulting LLP will work with the County to develop a schedule for this project upon approval of this County Purchase.</p> <ul style="list-style-type: none"> <li>• This County Purchase must be approved by September 30, 2025, for R&amp;A Change Budget Services of up to 1,165 hours to be worked and invoiced by the end of State Fiscal Year (SFY) 25/26. If the County does not approve this County Purchase by September 30, 2025, the schedule for the delivery for the work outlined in this County Purchase will be impacted.</li> </ul>
5	The templates will be prepared/taken care of by GA/GR Client Correspondence ("CC") Service for all the NOA/Forms to be implemented for the County.
6	Correspondence reason codes will be provided by GA/GR CC Service to map the NOA/Form(s) between the Gainwell Exstream system and the CalSAWS System.
7	The document names and numbers will be exactly shown on the Distributed Documents Page as received from the County.
8	The population of fields on the NOA/Form(s) will be decided by the County and GA/GR CC Service and CalSAWS CC will work together to populate the fields correctly on the documents.
9	The System-triggered NOA/Form(s) will also be manually triggered, but the manually triggered NOA/Form(s) cannot be System-triggered as per existing CalSAWS logic.



NUMBER	DESCRIPTION
10	As per CalSAWS logic, if the NOA/Form is generated in the Spanish language, the form will be present in both the Spanish and English language in the Distributed Documents page, but the Spanish language can only be printed locally/centrally and the English language is view only.
11	Per CalSAWS guidance, logos will not be used on any NOAs.
12	There are no changes to the EDBC status reason codes to System-trigger the documents.
13	Once in Production, the County will raise defects via the ServiceNow ticketing tool or enhancement requests via the CalSAWS Enhancement Request ("CER") process.
14	The County will identify and provide the appropriate County staff to support Project activities throughout the term of this County Purchase.
15	This County Purchase does not include Services from Gainwell to implement the NOA templates. Such charges will be provided to the County in a separate County Purchase under a separate agreement between the County and Gainwell.
16	<p>This County Purchase is dependent on the corresponding County Purchase approval between the County and Gainwell ("GAGR Exstream County Purchase – Shasta County – SH-2025-01"). If the County does not approve the corresponding County Purchase with Gainwell by September 30, 2025, this County Purchase and the Services provided for hereunder shall not be executed.</p> <ul style="list-style-type: none"> <li>• The County will be responsible for approving the corresponding Gainwell County Purchase.</li> <li>• The County will be responsible for managing Gainwell's County Purchase.</li> <li>• If Gainwell does not deliver the required Services under the corresponding Gainwell County Purchase, then this County Purchase will be impacted.</li> </ul>
17	In the event of any delays caused outside of Deloitte Consulting's direct control, a change or deviation in scope, any failure of any stated assumptions, or the State (or its vendors) fail(s) to meet its obligations, Deloitte Consulting's ability to perform as set forth herein may be adversely impacted and an equitable adjustment to scope, cost and schedule will be agreed to by the parties in a change order to account for the impact. If such change order is not mutually agreed to within thirty (30) days of Deloitte Consulting's notification to the State of such impact, Deloitte Consulting may suspend or terminate the Services upon written notice to the State.
18	Any changes in scope that occur during the creation of the implementation plan may result in additional R&A Change Budget Services and will require a revision to this County Purchase.
19	The County must (1) approve this County Purchase and (2) provide the corresponding approved Advance Planning Document ("APD") or alternative form of authorized spending from the Office of Technology and Solutions Integration ("OTSI") that supports this purchase by September 30,



NUMBER	DESCRIPTION
	2025, to proceed with this purchase. Otherwise, the estimates provided in this County Purchase will not be valid and a new County Purchase will be required.

## 4 SCHEDULE

The charges associated with this County Purchase will be incurred during SFYs 2025/26.

## 5 TOTAL COST

The following table outlines the total T&M charges for this County Purchase.

Table 3: Total Cost

Total County Purchase Costs	SFY 2025/26	Total Charges
<b>One-Time R&amp;A Change Budget Services</b>	<b>\$174,375.00</b>	<b>\$174,375.00</b>
<b>Recurring R&amp;A Change Budget Services</b>	<b>\$0.00</b>	<b>\$0.00</b>
<b>Hardware and Software Costs</b>	<b>\$0.00</b>	<b>\$0.00</b>
Hardware Costs	\$0.00	\$0.00
Hardware Maintenance and Support Costs	\$0.00	\$0.00
Software Costs	\$0.00	\$0.00
Software Maintenance and Support Costs	\$0.00	\$0.00
<b>Production Operations Costs</b>	<b>\$0.00</b>	<b>\$0.00</b>
One Time Costs	\$0.00	\$0.00
Recurring Costs	\$0.00	\$0.00
<b>Total Cost*</b>	<b>\$174,375.00</b>	<b>\$174,375.00</b>

\*The County will reimburse the CalSAWS Project for all costs. The costs associated with this County Purchase should not impact the CalSAWS Project Budget.

## 6 REFERENCES

This County Purchase will be tracked via ServiceNow.

## 7 APPENDIX A

### 7.1 Summary of Cost

Attachment 1 to CalSAWS County Purchase SH-01-2025 - Pricing Schedules.



Attachment 1 to  
CalSAWS County Purc

COUNTY PURCHASE APPROVAL

Subject: County Purchase – SH-01-2025

The subject document is accepted as allowing Deloitte Consulting LLP to proceed with the subject County Purchase.

Shasta County

By: 

Printed Name: Kevin W. Crye

Title: Chair, Board of Supervisors

Date: October 21, 2025

ATTEST:

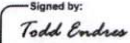
DAVID J. RICKERT  
Clerk of the Board of Supervisors

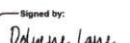
By: 

Deputy

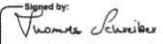
APPROVED AS TO FORM:  
JOSEPH LARMOUR  
County Counsel

RISK MANAGEMENT APPROVAL

Signed by:  10/03/2025 | 8:14 AM PDT  
By: Todd Endres  
Deputy County Counsel

Signed by:  10/06/2025 | 10:17 AM PDT  
By: Dolyene Lane  
Risk Manager

INFORMATION TECHNOLOGY  
APPROVAL

Signed by:  10/03/2025 | 6:32 AM PDT  
By: Tom Schreiber  
Chief Information Officer

Notice Address:

P.O. Box 496005

Redding, CA 96049-6005



CalSAWS Consortium

By: Holly Murphy

Printed Name: Holly Murphy

Title: CalSAWS Chief Administrative Officer

Date: 23-Oct-2025 | 5:29:04 PM PDT

Deloitte Consulting LLP

By: Rajesh Tahaliyani

Printed Name: Rajesh Tahaliyani

Title: Managing Director

Date: 23-Oct-2025 | 11:42:12 AM PDT

Notice Address:

CalSAWS Consortium

620 Roseville Parkway

Roseville, CA 95747





California Health and Human Services Agency  
Office of Technology & Solutions Integration  
Statewide Automated Welfare System (SAWS) Project  
2495 Natomas Park Drive, Suite 515  
Sacramento, California 95833  
(916) 263-3900



September 23, 2025

Holly Weld  
Health and Human Services Agency  
Shasta County Social Services  
P.O. Box 496005  
Redding, CA 96049-6005

**Re: GA/GR Automated Solution SH-01-2025 FY 2025/26**

Dear Ms. Weld:

This letter approves your Fiscal Year (FY) 2025-26 request received September 16, 2025 to purchase IT Professional Services for Shasta County Health and Human Services Agency. I understand that this acquisition will be competitively procured in accordance with state and federal guidelines.

The estimated one-time M&O costs in the amount of **\$174,375.00** is approved.

This approval is contingent upon the availability of state and federal funds. For claiming purposes, *this approval is for M&O costs only. **These costs are not eligible to be claimed as developmental costs**. Account # (APD Project #) **45-25-14835** has been assigned as a project identification number for your claiming within the County Expense Claim Reporting Information System (CECRIS), internal tracking, and audit purposes. Please now utilize this project number when claiming M&O costs in CECRIS.* If you have questions regarding the claiming of costs, please e-mail them to [fiscal.systems@dss.ca.gov](mailto:fiscal.systems@dss.ca.gov)

If you have other questions or concerns, please contact Sudakshina Biswas at (916) 263-0478 or email her at [sudakshina.biswas@otsi.ca.gov](mailto:sudakshina.biswas@otsi.ca.gov)

Sincerely,

DocuSigned by:  
*Patrice Yang*  
8CC5804BD2F141C...

PATRICE YANG  
SAWS Project

cc: Analyst, Fiscal Policy Bureau, CDSS  
Analyst, County Expense Claim, CDSS

